

Patient Participation Group Meeting Minutes

17th July 2018

Present : Melanie Cullen, Julie Adnams-Hatch, Peter Mullen, Sally Burton

Apologies: Sandra Long, Margaret Manning, Lynda and Terry Smith, Brian Clifton (Chair)

CQC Visit - 28th June 2018

The feedback from the inspection team on the day was very positive, there were no serious remedial actions to take, we are now awaiting the final report. Huge thanks to patients who sent CQC feedback or attended on the day.

Staffing

Sue Besnard, our lead practice nurse is retiring from that position in September and one of our Healthcare Assistants (HCA) Rachel Passmore is also leaving so there will be some changes in the nursing team and some new faces. One of our HCAs Sabrina will be leaving her Reception post and doing more Phlebotomy and HCA work and we will be recruiting a new HCA and a new lead nurse. We are also recruiting for reception and admin!! It's a challenging time when there are big changes like this but we will make sure we recruit the best people and continue building on the good work done by those moving on.

We are hoping that Dr Anneke Dissevelt, who has been part of the practice for a long time in various capacities, will be joining us on a permanent basis in the Autumn for two days a week, using her specialist skills with older people and frailty.

Building

Hurrah! The server has been moved at last. The work was completed on 14 July so we are now in a position to crack on with the installation of the lift.

Wellbeing Club

The Church Hall has been booked on the following dates for our Wellbeing Club 1.30-3.30.

- Fri Sept 28th – Focus on Neurological conditions
- Fri 7th Dec - Healthy Christmas! How to have a fun Christmas and stay healthy, Drink Wise Age Well, Dietician advice, Singing for Health.
- Fri 15th Mar – What can we do to reduce our cancer risk?
- Fri 14th Jun – Focus on Rheumatology

If anyone has suitable speakers to recommend, please send them my way!!

Accessible Footpaths

Julie is raising the state of the footpaths around Fremington to the council. It is very difficult for anyone with mobility scooters or wheelchairs to access amenities such as Fremington Quay without using their car. She will keep us informed.

Database for Important Household Information

Julie is working with Devon and Cornwall Fire and Rescue on the development of a database with important information to enable services to access a property in an emergency. The householder will be able to upload information such as Keysafe numbers, whether there are assistance animals, oxygen, etc. Julie might have enough info to be able to provide an update for the next Wellbeing club

Date of Next Meeting

Tuesday 18th September, 12.30-1.30, look forward to seeing everyone there.